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I. G. "Zack" Lilienfeld, PE, CEM
Licensed Home Inspector
Integrity Engineering, LLC
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January 4, 2006

Dear Zack,

I am writing to express my appreciation for the truly exceptional service that you provided to my wife and me last Tuesday. Without question, your home inspection and subsequent report were invaluable to us in our most valuable asset. After observing your inspection process and the results of your work, I would never even consider purchasing a home without first retaining your expertise.

While I was initially impressed with your engineering credentials and state licensure as a home inspection, I was even more impressed by your prompt, professional and exhaustive inspection. Your high degree of professionalism, thoroughness and dedication was clearly evident not only as you went about your work, but also in your comprehensive inspection report. In fact, all of my experiences with your company, from my first phone call to you, to the actual home inspection and then all my follow-up questions, have exceeded my greatest expectations in every way. You always kept me fully informed and were always eager to answer any question or concern my wife or I might have.

In sum, you have been terrific! Your professionalism, responsiveness, efficiency, and genuine friendliness will make it a pleasure for me to recommend you to all my friends who are considering buying a home in your service area.

My wife Carol joins me in thanking you for your great service and wishing you and your family a very healthy and happy New Year.

Very truly yours,

